hc1 ProviderView

If you have an hc1 ProviderView question that these pages don’t address, you have a couple of resources for help. Your primary contact is the person at your organization who answers hc1 ProviderView questions or determines whether the questions warrant a call to hc1 Support. Click to view your primary contact’s name, phone number, and email address. To contact hc1 Support directly, email hc1support@hc1.com or call (317) 200-3720. hc1 Support is available Monday through Friday from 8:00 am to 5:00 pm Eastern Standard Time.

hc1 ProviderView™ is a streamlined way to find prospects for the services your healthcare organization offers. hc1 ProviderView™ transforms data from the U.S. Centers for Medicare and Medicaid Services (CMS) into visualizations that you can dial in with filters to discover the areas of greatest opportunity. The data is presented in 2 tabs: Individuals and Organizations.

To open hc1 ProviderView:
1. Sign in to your hc1 environment.
2. Click and click ProviderView.

Each ProviderView tab has a Dashboard and List:
- The Dashboard is where you apply filters to narrow down data.
- The List is where you view details about individual providers and organizations and export information to hc1 CRM.

The global metrics across the top of both tabs highlight the number of providers or organizations, specialties, and public medical claims (for individuals) that are in your current Search Results list on the List. These numbers are the result of all the filters you have applied on the Dashboard. Hover your mouse pointer over these metrics for additional information about these numbers.

To see the filters in action, watch the ProviderView for Labs video.

The Individuals Dashboard has 3 main sections:
- The Provider Breakdown section includes the Providers Distribution drill-through heat map, Top 5 Specialties bar chart comparison, and a Years of Experience pie chart. The source for this data is the NPPES NPI Directory. The data is approximately 1 month old and is updated on a monthly basis.
- The Public Medical Claims section includes visualizations for Top 5 Specialties by Payment, Top 5 HCPCS by Unique Patients, and Top 5 HCPCS by Payment. The source for this data is CMS Summary Claims Data, which is approximately two years old and is updated annually by the Centers for Medicare and Medicaid Services. Click the Medical Claims Analysis control to see providers that match the filters you apply in this section.
- The Public Rx Claims section includes bar charts for the Top 10 Prescriptions, Top 10 Drugs by Cost, and Top 10 Prescribing Providers. The source for this data is public Medicare Part D Prescriber data, which is approximately two years old and is updated by the federal Centers for Medicare and Medicaid Services. Click the Prescriptions Analysis control to see providers that match the filters you apply in this section.

The Organizations Dashboard has 1 section:
- The Organization Breakdown section includes the Organizations Distribution drill-through heat map and the Top 5 Specialties and Top 5 Sub Specialties bar chart comparisons. You can filter this information by facility name, specialty, NPI number, city, state, county, and ZIP code. The source for this data is the NPPES NPI Directory. The data is approximately 1 month old and is updated on a monthly basis.

To access Online Help from ProviderView, click.